

Palo Alto VPN Setup

*Installation must be completed at home or when you are connected to a Hot Spot on your mobile phone

*These steps cannot be completed while inside the network as the VPN is designed to work outside the network.

1. Open a web browser and enter this address: <https://64.114.204.210>
2. When the page opens enter the account information that you use for email and logging into your computer



The screenshot shows a web browser window displaying the 'GlobalProtect Portal'. It features a title bar with a small icon and the text 'GlobalProtect Portal'. Below the title bar, there are two input fields: 'Name' and 'Password'. A 'Login' button is positioned below the 'Password' field.

3. After you click Login you will be taken to a download page. Select the required GlobalProtect Agent for your computer. SD 6 issued computers use Windows 64 bit OS

GlobalProtect Portal

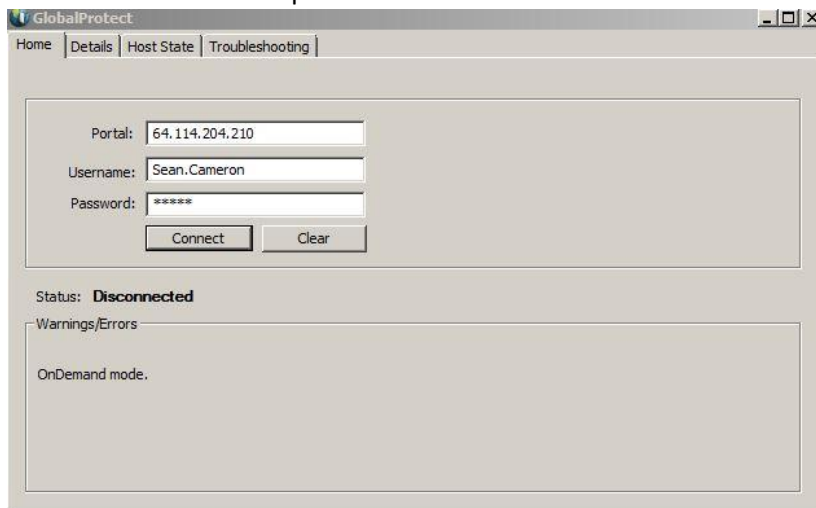
[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

4. After the program downloads open GlobalProtect file and install it to your computer.
5. Open your start menu and open the program called GlobalProtect. If it is not showing type Global in the search box to located the program.
6. Click on the program to open the login screen
7. The portal address (64.114.204.210) should be populated automatically. Enter your regular network username and password



The screenshot shows the GlobalProtect application window. The title bar reads 'GlobalProtect'. There are four tabs: 'Home', 'Details', 'Host State', and 'Troubleshooting'. The 'Home' tab is active. The main area contains a form with three input fields: 'Portal:' (populated with '64.114.204.210'), 'Username:' (populated with 'Sean.Cameron'), and 'Password:' (populated with '*****'). Below the fields are 'Connect' and 'Clear' buttons. Below the form, the status is 'Disconnected'. There is a section for 'Warnings/Errors' which is currently empty, showing 'OnDemand mode.'

8. Click "Connect."
9. Once you have connected you will see the GlobalProtect icon on your toolbar. If it is not visible click on the arrows to show hidden icons.



10. When GlobalProtect is connected you will see a shield on the globe, when you are not connected there will be a red x on the globe. Right click on the icon to connect and disconnect.
11. Confirm that you can access all of your network drives.